

# COOMBE

YARRA VALLEY

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THE *Melba* ESTATE & COOMBE FARM WINES

## Customer Information COVID 19

### Operating Measures

Coombe Yarra Valley is operating in strict accordance with COVID 19 Government restrictions.

We ask our customers to please ensure they pay close attention to their own health, and the health of their close family and friends. Should you have any concerns regarding your health please don't hesitate to contact us to change your bookings arrangements.

As part of ensuring we are best practice our management team have completed the Restaurant and Catering Association COVID 19 Training. We have processes in place to check in with our team each day to ensure their health.

All staff will be wearing face masks at all times. Customers are required to wear facemasks at all times, apart from when seated at their table.

Several measures are in place at the venue to align with government restrictions which are outlined below:

#### Restaurant

- Disinfectant stands are located at the entry to the restaurant and all toilet facilities
- The total internal capacity in the restaurant is limited to 100 patrons
- Tables have been set 1.5 metres apart
- Customers first names and phone numbers are recorded through our QR code system
- Single use menus are used
- Procedures are in place to disinfect high touch surfaces throughout the day
- Disinfection of seats and tables will be completed between seatings
- No salt and pepper grinders will be set on the table – these will be available on request
- Changes have been made to how tables are to be set so that we touch table settings as little as possible

04/01/21

## Cellar Door

- Under the current rules we can accommodate a maximum of 30 people. Customers will be asked to maintain 1.5 metres between each group along the tasting bench.
- Food service is not available to be consumed within the cellar door
- Spittoons are not available
- Disinfectant is located throughout the area

At the end of each day the cleaners undertake a detailed cleaning and disinfectant program. This combined with the measures we have in place will ensure we are doing everything we can to provide a clean and safe environment for our staff and patrons.

Should you have any concerns please don't hesitate to contact us at [enquiries@coombeyarravalley.com.au](mailto:enquiries@coombeyarravalley.com.au)



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